

WaterLogue

Summer 2019

WATER RESTRICTIONS ELEVATED TO STAGE 1

Stage one watering restrictions are now in place for Glenmore Ellison Improvement District. (GEID)

Stage one conservation efforts require all water users to be mindful of the water they use in order to reduce overall demand by 10%. All water consumers should ensure that timing of irrigation matches assigned day watering schedule, fix leaking taps or pipes and reduce household water consumption by avoiding unnecessary use, such as washing driveways.

Assigned day watering restrictions remain in place, and residents are encouraged to reduce watering whenever possible and to avoid watering during peak hours of 10:00am to 7:00pm. This ensures that water delivery systems can keep up with the demand for drinking water, irrigation, and commercial use while still ensuring we can accommodate emergency situations such as fighting fires.

Below average snowpack and low spring precipitation in the Central Okanagan led the Province to declare Drought Level 2 at the end of May. Okanagan Lake is well below normal levels for this time of year. Should we continue to see the hot and dry weather and high water demand continue through the next few weeks, GEID will consider Stage 2 restrictions, which implements more drastic reduction in consumption.

As we head into July, we will be working directly with Okanagan Basin Water Board (OBWB), other local water purveyors and watching Okanagan water lake levels closely. By taking action now and being more vigilant about efficient water use, the potential to move to more severe stages is reduced.

Under the current 'Stage 1' Water Restrictions:

- Properties with an odd number address may water yards and lawns on Tuesdays, Thursdays and Saturdays; even address numbers may water on Wednesdays, Fridays and Sundays. No properties are to water on Mondays.
- Automatic underground irrigation systems may run between 12 a.m. (midnight) and 6 a.m. up to three days per week. For example, an odd numbered home can water anytime between 12 a.m. (midnight) and 6 a.m. on Tuesday, Thursday and/or Saturday.
- Manual sprinklers and handheld sprinkling (with a spring-loaded nozzle on hose or a with a watering can) can occur between 6 a.m. and 10 a.m. or 7 p.m. and midnight on the assigned day, up to three days per week.

Agricultural irrigation users are reminded to be diligent with their water use and follow best practices in efficient agricultural irrigations. For more resources, visit www.obwb.ca/ag/



Are you a **FARMER or RANCHER?**

SIGN UP to receive important water supply information

WHAT

Water suppliers throughout the Okanagan Valley are aiming to provide better water supply information to their agricultural customers. Do you want to receive **email/text or phone alerts** from the Glenmore-Ellison Improvement District? **SIGN UP!**

HOW TO SIGN UP

- 1 Visit www.obwb.ca/alerts
- 2 Select **Glenmore-Ellison Improvement District** from the list of water suppliers
- 3 Enter your email address
- 4 Receive water supply updates

MESSAGES TO EXPECT

- Early season updates on the snowpack and summer weather forecasts
- Water supply updates
- Turn on/turn off dates
- Tips for efficient water use and drought preparedness

Funding for this project has been provided in part by the Okanagan Basin Water Board and in part by the governments of Canada and British Columbia, and the Investment Agriculture Foundation of BC, under the Canadian Agricultural Partnership, a federal-provincial/territorial initiative. The Regional Adaptation Enhancement Program/Farm Adaption Innovator Program is delivered by the BC Agriculture & Food Climate Action Initiative.



Welcome Kevin Burtch!

The position of Operations Manager had been vacant since March 2018. In September 2018, GEID was fortunate to hire Kevin Burtch. Kevin has over 25 years of management experience in the industry. After 8 months with GEID, Kevin has demonstrated excellent leadership and team building skills amongst the crew and has been efficiently looking after the day to day operations and maintenance of the District.

Water Quality Improvements

Ellison Separation Project:

Phase 1 & 2 of construction that was underway in 2018 to bring treated Okanagan Lake Water to Ellison properties located within the Regional District of Central Okanagan, and to separate the domestic and agricultural supply is now complete.

The detailed design for the of the final phase of the Ellison Separation Project is underway. Once it has been reviewed and approved by Interior Health, the Trustees expect the project to be tendered later in 2019. This project will see the separation of agricultural and domestic water, in order to supply clean, clear Okanagan Lake Water for domestic purposes to the remainder of 113 properties. Ellison Creek water will only be used for the agricultural supply.

Once this last phase is completed, ALL GEID RATEPAYERS will have access to OKANAGAN LAKE WATER

Board of Trustees

There are five elected Trustees who represent the Glenmore-Ellison Improvement District. Each Trustee is a landowner in the District and upon appointment must commit a minimum of three years service to the District. The Trustees are elected officials who make water-related decisions on behalf of area landowners.

The Board of Trustees of the Glenmore-Ellison Improvement District have always taken in to consideration how their decisions affect the people of the District. If you have any concerns or comments, your Board is there working on your behalf.

The current GEID Trustees are:

Steven Bonn 2019-2022	Steve Lemke 2017-2020	Horst Grams 2018-2021
Bob Fugger 2017-2020	Lee-Ann Tiede 2018-2021	

Annual District System Flushing

Crews will perform annual water main flushing throughout the District from May 22 to August, between the hours of 7:30 a.m. and 4:00 p.m., Monday through Friday.

System flushing is required to ensure optimum water quality and removes any sediment deposits that may accumulate over time. Watch for GEID Road Signs in your area during flushing periods.

Customers of GEID are advised that during these periods, you may experience lower than normal water pressure and some temporary discoloration when crews are working in your area. To avoid any inconvenience, please check your water clarity prior to use. If you experience discoloration, run your cold water taps until the water runs clear.

For any further information, please call the GEID office at 250-763-6506.

Notice

To receive Alerts and Notifications from GEID via email, please go to our website at www.GEID.ca and select "Sign up for Alerts"

Notebook

Did You Know? While dripping taps and running toilets are easy to detect, many leaks go unnoticed. Toilets, humidifiers, ice makers and reverse osmosis water filtration systems can all have slow silent leaks; wasting water and costing you more money!! Check for leaks in your home today!



For more tips on water-saving, check out: www.okwaterwise.ca

REMINDER: Check your Sprinkler System and sprinkler heads and make necessary fixes to ensure they're working right!!

Rates have Decreased!

The Trustees engaged JP Joly of Econics to review the rate structure of the District. With the completion of most of the significant Capital Projects to meet water quality objectives the Trustees commissioned an interim rate review and implemented the recommendations of our consultant.

The Improvement District's Bylaw Tolls Bylaw No. 187 passed by the Trustees on the 13th day of December, 2017, was amended by adding an additional Tier for Metered Residential Customers, at a lesser rate of \$0.96 applied to 100 m³/bi-monthly.

Tolls were amended again in December 2018, by decreasing the base rate for Apartment and Multi Family categories by \$2 bi-monthly.

The variable rate for commercial, multifamily, apartments and hydrant use also decreased from \$0.70 to \$0.60/m³ bi-monthly, effective for the May/June 2019 billing cycle.

Residential Metering Requirement

GEID water customers are required to have installed a water meter. Homes without approved meter installations will be billed at a higher flat rate of \$400.00 bimonthly. Those homeowners that have water meters installed will be billed a base rate of \$72.50 bimonthly plus consumption at a tiered rate. Customers who still require meters can call the office for more information.

Published by

GEID
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Visit our website at
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Office hours are Monday through Friday,
8:00 am to 12:00 pm and 12:30 pm
to 4:00 pm, except for holidays.

VOICEMAIL EXTENSIONS

Miranda Hsiao Development Clerk	#101
Dawn Williams Administrator	#102
Mike Rojem Projects Coordinator	#103
Sherree Carter Administrative Treasurer	#104
Kevin Burtch Operations Manager	#109
Karin Turner Office Support Clerk	#110
Heather Bauer Billing Clerk	#111